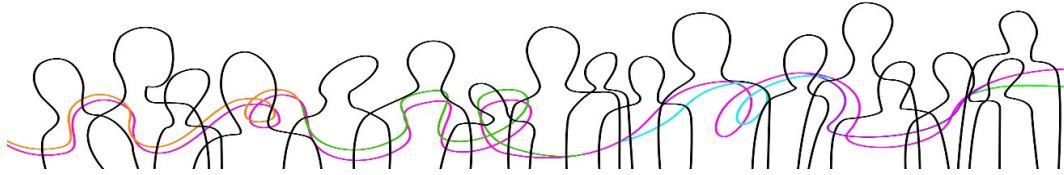




## Communication and Leadership Skills



As healthcare settings become ever more complex, effective communication and leadership skills increasingly underpin the success of NHS professionals, and allow for the improved experience of patients, their carers and other service users. We have provided a list of relevant articles from MA Healthcare journals dealing with this area, thereby providing your staff with research, information and tips that will further support their work and their care of their patients.

### Communication Skills

#### **British Journal of Cardiac Nursing**

- Remote consultation: the new norm?  
Published Online:27 Mar 2021  
<https://doi.org/10.12968/bjca.2021.0012>

#### **British Journal of Community Nursing**

- Touch: knowledge and considerations for nursing practice  
Published Online:2 Apr 2021  
<https://doi.org/10.12968/bjcn.2021.26.4.190>

#### **British Journal of Healthcare Assistants**

- A person-centred communication approach to working with older people who have dementia  
Published Online:12 Dec 2020  
<https://doi.org/10.12968/bjha.2020.14.11.575>

#### **British Journal of Healthcare Management**

- Evaluating the huddle as a method of improving staff communication and process efficiency on a psychiatric inpatient ward  
Published Online:6 Apr 2021  
<https://doi.org/10.12968/bjhc.2020.0146>
- Beep or alert: evaluating WhatsApp vs pagers for communication between hospital staff  
Published Online:6 Jan 2021  
<https://doi.org/10.12968/bjhc.2019.0078>

#### **British Journal of Hospital Medicine**

- Advance care planning for patients with COVID-19: a communication guide  
Published Online:27 Apr 2021  
<https://doi.org/10.12968/hmed.2020.0571>

#### **British Journal of Nursing**

- Note-taking by nursing students: the case for implementing writing strategies to encourage best practice  
Published Online:10 Feb 2021  
<https://doi.org/10.12968/bjon.2021.30.3.172>
- The urgent need to improve health professionals' communication skills  
Published Online:8 Apr 2021  
<https://doi.org/10.12968/bjon.2021.30.7.448>

#### **British Journal of Midwifery**

- Digital health innovation to support sensitive enquiry about female genital mutilation  
Published Online:3 May 2021  
<https://doi.org/10.12968/bjom.2021.29.5.252>

#### **International Journal of Palliative Nursing**

- Psychometric analysis of the Comfort with Communication in Palliative and End-of-Life Care (C-COPE) instrument  
Published Online:17 Dec 2020  
<https://doi.org/10.12968/ijpn.2020.26.8.404>
- Barriers and facilitators to e-learning in palliative care  
Published Online:17 Dec 2020  
<https://doi.org/10.12968/ijpn.2020.26.8.394>

#### **Journal of Aesthetic Nursing**

- Think like an advertising agency: being memorable, inspiring and entertaining  
Published Online:7 Apr 2021  
<https://doi.org/10.12968/joan.2021.10.3.126>

#### **Practice Nursing**

- How to communicate effectively while wearing face masks  
Published Online:1 Dec 2020  
<https://doi.org/10.12968/pnur.2020.31.12.508>

#### Leadership Skills

#### **British Journal of Cardiac Nursing**

- Leadership approaches for modern nursing practice  
Published Online:27 Feb 2021

<https://doi.org/10.12968/bjca.2020.0091>

#### **British Journal of Healthcare Management**

- Leadership in a crisis: doing things  
Published Online:6 Jan 2021  
<https://doi.org/10.12968/bjhc.2020.0178>
- Improving employee engagement and distributed leadership through lean systems process mapping  
Published Online:16 Dec 2020  
<https://doi.org/10.12968/bjhc.2020.0061>
- Persistent challenges to healthcare systems and the role of strategic and collective leadership  
Published Online:16 Dec 2020  
<https://doi.org/10.12968/bjhc.2020.0091>

#### **British Journal of Hospital Medicine**

- The leadership and followership challenges of doctors in training during the COVID-19 pandemic  
Published Online:17 Feb 2021  
<https://doi.org/10.12968/hmed.2021.0021>
- Emotional intelligence in palliative medical education  
Published Online:22 Dec 2020  
<https://doi.org/10.12968/hmed.2020.0573>

#### **British Journal of Nursing**

- Leadership and management for nurses working at an advanced level  
Published Online:18 Mar 2021  
<https://doi.org/10.12968/bjon.2021.30.5.282>

#### **British Journal of Midwifery**

- The #FutureMidwife: promoting excellence as a colleague, scholar and leader  
Published Online:9 Dec 2020  
<https://doi.org/10.12968/bjom.2020.28.12.838>

#### **British Journal of Mental Health Nursing**

- Nursing leadership in response to the COVID-19 crisis in an Irish independent mental health service  
Published Online:5 May 2021  
<https://doi.org/10.12968/bjmh.2020.0044>